

End of Sale (EOS) & End of Support Life (EOSL) Announcement

Aruba (RU) GATEWAY SKUs

Aruba, a Hewlett Packard Enterprise company, announces the End of Sale (EOS) & End of Support Life (EOSL) timelines of the following product(s):

SKU	Product Description	Recommended Replacements	
R6M38A	Aruba 9004(RU) Gateway	R1B21A	Aruba 9004 (RW) Gateway
R6M39A	Aruba 9012(RU) Gateway	R1B32A	Aruba 9012 (RW) Gateway
R6M40A	Aruba 7210(RU) Gateway	JW743A	Aruba 7210 (RW) Controller

These SD-Branch (RU) Gateway SKUs were specially created with low encryption for import into Russia and neighboring EAC countries. Since then, HPE Aruba has successfully obtained certification to import our standard full crypto equivalent products as listed above. We are announcing immediate end of sales on these 3 SKUs and early end of support.

In the few deployments out there, it is recommended to contact Aruba TAC to request RMA of the units and replace them with the recommended replacements. 9004 (RW) and 9012 (RW) SKUs are shipped with SD-Branch image. However, 7210 (RW) ships with ArubaOS image. It would have to be converted to SD-Branch Gateway in the field. Please request RMA before end of support date.

Definitions:

- End of Sale (EOS) & End of Support Life (EOSL) announcement date: The date when Aruba announces the End of Sale (EOS) and End of Support Life (EOSL) for a given product to the general public.
- End of Sale (EOS) Date: The product is no longer available for purchase after this date and is removed from all price lists.
- End of Support Life (EOSL): The product is no longer supported by Aruba Support Services after this date.
- End of Warranty Date: The product is no longer eligible for warranty claims after this date. For Limited Lifetime Warranty products, this date is the same as the End of Support Life (EOSL) date.

End-of-Sale Milestones:

- End of Sale (EOS) & End of Support Life (EOSL) announcement date: April 19, 2021
- End of Sale (EOS) date: April 23, 2021
- End of Support Life (EOSL) date: June 30, 2021
- End of Warranty date: Please refer to the [Aruba Warranty Website](#)

For questions regarding this End of Sale (EOS) & End of Support Life (EOSL) Announcement, contact aruba-EOS@hpe.com.