

End-of-Life Announcement for ArubaOS 2.4

Aruba Networks is announcing end-of-life for ArubaOS 2.4. This announcement affects all ArubaOS 2.4 minor releases, maintenance releases, patch releases, and other derivatives. In accordance with Aruba's software lifecycle policy located at http://www.arubanetworks.com/support/eol_policy.php, the last date this software will be supported by Aruba Technical Support is August 31, 2007.

Definitions

- General Availability (GA) Date: The first date a major or minor software release is made available to customers.
- End-of-Life Announcement (this document): Date of official end-of-life notice.
- End-of-Development Date: The date on which Aruba Engineering ceases further modification of software. Major or Minor releases for ArubaOS and Aruba MMS are supported for eighteen (18) months from the initial release date. After this time, software reaches the End of Development (EOD) milestone in the product life cycle and Aruba's Product Development and Engineering organizations cease active development and support of that software release. Aruba does not create or make available maintenance releases or patches for software that has reached the EOD milestone.
- End-of-Support Date: The last date a product will be supported by Aruba Networks. During the period between End of Development and End of Support, Aruba Customer Advocacy will continue to investigate, troubleshoot, and characterize issues in an attempt to provide solutions and workarounds using the production releases. If a solution cannot be found using software that has reached the EOD milestone, Aruba Customer Advocacy will require that the system be updated with a more recent software release. After a software release reaches the EOST milestone, the software image will be removed from the Aruba support website, and Aruba Customer Advocacy will provide support only on a commercially reasonable effort basis.

End-of-Life Milestones

- General Availability Date: May 6, 2005
- End-of-Life Announcement: May 18, 2007
- End-of-Development Date: November 31, 2006
- End-of-Support Date: August 31, 2007

For questions regarding this end-of-life announcement, contact Aruba Technical Support at support@arubanetworks.com.