

POLICY ANNOUNCEMENT

ARUBA TRANSCEIVER WARRANTY

NEW ARUBA TRANSCEIVER WARRANTY

June 29, 2020

Effective 01 July 2020, Aruba-branded transceivers for use with Aruba-branded switches purchased on or after 01 July 2020 PST gets a new (3) year hardware warranty. This new warranty is 2 years longer than industry standard of 1 year. Here are details about the new warranty:

<https://www.arubanetworks.com/assets/support/warranty-summary.pdf>

Customers with Foundation Care automatically gets support of transceivers and other accessories included with their Aruba-branded switches. Here's more information on HPE-Aruba's Foundation Care:

<https://h20195.www2.hpe.com/V2/GetDocument.aspx?docname=4aa4-8876enw&404m=secure-erc>

This change is not retroactive. Thus, customers that purchased Aruba-branded transceivers for use with Aruba-branded switches before July 1, 2020 PST maintains their original purchased warranty. This link shows the old warranty:

<https://www.arubanetworks.com/assets/support/Aruba-Warranty-for-Purchases-Prior-to-July-1-2020.pdf>



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